Dynamic Power

Well.... Hello there

Your journey to effective Integrated Incident/Event Management starts right here!

Happy New Year, and welcome to our first of many newsletters.

I hope you’re as enthusiastic as we are to kick off for 2017.

As you plan the path in reaching your goals for response preparedness, being an emergency or non-emergency organization, keep in mind you don’t have to go through it alone, we one phone call away.

In the first article, we introduce our company, personnel and our core business to you, and an insight on some of our services is mentioned at the end of the newsletter.

Be sure to read through the second article of many to come on the Incident Command System, relevant skills development training & services we provide, and let us know how we can help you by contacting us for further assistance.

This way we’ll be sure to provide the information, training and coaching you’ll need to achieve your goals and exceed all expectation in 2017.

Here's to your success!

Michelle Kleinhans
Managing Director
Since 2015, Dynamic Incident Management (Pty) Ltd specializes and lead the way in Integrated Incident/Event Management & related skills development training to all types of industries. Integrated Incident/Event Management is the key vehicle to change, and Dynamic Incident Management delivers proven solutions that brings clear thinking, direction, structure & alignment to all emergency and non-emergency response to assure effective & efficient integrated incident/event management.

Our Training is FEMA outlined based, and to the set standards of the South African Incident Command System Working Group (SA ICS).

Michelle Kleinhans, not only MD to the Company, but also a registered & qualified Facilitator, Assessor & Moderator, and who has vast experience in offering All Hazards Incident/Event Management training & liaising with international partners, train the trainer in ICS & other courses. She had the opportunity to assist the USA subject matter experts during the SA USA Incident Command System training sessions from 2009.

With a National Diploma in Law Enforcement, International qualification in the Incident Command System (ICS), eight years’ experience in training & development, twelve years’ practical command & control experience AND firsthand experience being part (trainee) of a USA Type 1 Incident Management Teams during some of the USA Type 1 & Type 3 Incidents, makes her and her team a leading-edge team in the industry.

Dynamic Incident Management works in collaboration with SA ICS, in development of student, instructor & simulation training material.

We provide training in various fire/event/safety/1st Aid to name but a few, and successfully trained many of the provincial & local authority & emergency services personnel, as well as conservation, forestry institutions & private sector personnel on all levels.

The importance of having trained, competent & prepared response capability from Frist Response to complex incident/event management is vital in all agencies.

Our competitive edge along with new training techniques puts us on the forefront of training services. We are living in an age where integrated incident/event response is a must for effective & efficient Incident/Event and resource management.

Two years ago, I started living my dream & today only looking forward building & making a difference in Incident Management in South Africa with amazing partners!!!

We help you “cut through the clutter” to resolve the most complex incidents/events and increase collaboration.

We go BEYOND 1st Response
**Article 2: The Incident Command System – ICS (part 1)**

In this issue, we will introduce the Incident Command System (ICS) to you, and we will put each functional unit of the system in short perspective in the follow up newsletters.

We will show you the benefits of ICS, some testimonials and a tutorial how to complete the basic ICS forms (FEMA forms as well as the SA versions).

It needs to be said, that ICS belongs to no one agency, BUT to the country. The standards, procedures, protocols and roll out is managed and maintained by the approved SA ICS organization to ensure a uniform system is implemented throughout the country.

One important statement to understand is: ICS is NOT a tactical operational system, NO it is a functional management system to manage the incident and the incident resources.

*Studies has discovered that response problems could rarely be attributed to a lack of resources or failure of tactics, but due to the lack of incident and resource management.*

**The Incident Command System (ICS): An Overview**

The Incident Command System was developed in the 1970’s following a series of catastrophic fire in California where property was damaged and many lost their lives, and to address the following problems:

- Too many people reporting to one supervisor
- Different response organizational structures
- Lack of reliable incident/event information
- Inadequate and incompatible communications (till date our biggest changes)
- Lack of structure for coordinated planning among agencies
- Unclear line of authority
- Unclear incident/event objectives
- Lack of common terminology

A basic principle of ICS is that is widely applicable. It is used to organize both short-term and long-term operations for a broad spectrum of incidents/events/organizational duties. Used by all levels of government, as well as by many private sector and non-governmental organizations, ICS is applicable across disciplines.

ICS helps to ensure integration of response efforts between different agencies and is a

- Standardized; On-scene; All hazards approach to incident/event management

Although the system encourages standardization, it is a flexibly system in organizational structure and expand and contract to meet the incident/event needs.

ICS allows for:

- A coordinated response among various agencies from various jurisdictions;
- Establish a mutual process for planning and management of the incident/event resources;
- Allows for the integration of facilities, equipment, personnel, procedures and communication functions within ONE common organizational structure

Think of ICS a “new language and culture” where we can bring experience & expertise together and everybody speak one language, have one set of culture (objectives/plan) and common structure as we manage the incident/event and resources deployed to assist.

ICS divides and incident/event into five manageable functions essential for response operations: Command, Operations; Planning, Logistics & Finance and administration. Figure below show a basic ICS structure.

In the next newsletter we will give you an overview of a National Incident Management System & ICS Features & Principles.
Article 3: Our Achievements in 2016

Not only did we train ICS to government departments, private sector and local organizations, but we brought ICS to the event arena as well, during 2016.

We were awarded the work as the Coordinator and facilitator for the SA-USA two week ICS training by USA ICS experts that took place in the Western Cape during October/November 2016.

We developed ICS and other related training material & expanded our training with some new skills development training.

We were part of the 2016 Study Tour to the USA – read article 4 all about the amazing experience that allowed us to bring back new and updated information & inputs for ICS & Wildland Fire training and equipment.

Article 4: USA Study Tour 2016 Highlights

The Northern Rockies Coordination Group extended an invitation in March 2016 to the selected South African Incident Management Team (SA-IMT) to participate in the Northern Rockies 2016 wildfire season and fire management program overview. The Team was nominated to attend the USAID / United States Department of Agriculture Forest Service IMT initiative, which includes attendance at an actual Type 1 or 2 wildfire incident. The SA-IMT members are:

1. Philip Prins Fire Manager: Table Mountain National Park, SANParks
2. Pierre Gallagher General Manager: Cape Peninsula Fire Protection Association (CPFPA)
3. Dean Ferreira Managing Director: NCC Environmental Services (Pty) LTD
4. Michelle Kleinhans Managing Director: Dynamic Incident Management (Pty) LTD

The SA-IMT visited the United States of America from 15th – 26th August 2016. The specific objectives and expectations of the study tour were:

1. Interagency Dispatch and Coordination Center operations;
2. Type 1 Interagency Hotshot Crew operations;
3. Rappelling and Short-Haul Program operations;
4. Fire Protection Association Operation (USA);
5. Commercialization operations; and

19th August 2016

The Team attended the Tatanka Complex Type 3 IMT morning Operational Period Briefing at the Mammoth Camp in Yellowstone National Park. The meeting was led by Shelby Majors, Todd Opperman’s Type 3 IMT Planning Section Chief. Various interactions were held with the IMT members including the IC, Todd Opperman.

22nd August 2016

At 11h30 the Team departed for the Copper King Fire at Plains Montana to shadow a Type 1 IMT (Greg Poncin’s team), and attended the 15h00 Incident Transition in-briefing from a Type 3 IMT (Scott Schrenk’s team) to the Type 1 IMT. The Incident Transition Plan was discussed and the transfer of command took place. Laura Ward, the FMO for Lolo National Forest, led the meeting as the agency administrator and later met with the Team to discuss various items including reviewing the role of the Agency Administrator and Agency Representatives in the context of large incidents. The Team also met and interacted with various other members of the Copper King Fire’s Type 1 IMT including Greg Poncin (IC), Mike Kopitzke (Deputy PSC), Jim Evanoff (LSC), Bob Habeck (SOFR), Paul Fieldhouse (PSC), Brent Olsen (OSC) and Dennis Morton (AOBD). Rogers Warren, the Forest Aviation Officer of the Lolo National Forest was also present.
Article 5: Training

Book your ICS and fire management training today with Dynamic Incident Management (the leading training provider of ICS)

Dynamic Incident Management Training is done by subject matter experts in their respective fields, simulations are as per client requirements.

Join unique training opportunities and learn to work together as an Incident Management Team to manage small to large or complex incidents or events. Learn to manage incident escalation, resources deployments, demobilization that is covered in a four-day practical simulated training, simulated over several operational periods!

Ask the question: Are your company TEAM READY for incident/event management and able to manage several resources deployments over a 7-day incident!!

Training is FEMA based on all hazards incidents/events and is suitable for a variety of industries/organizations

A Sneak preview to some of our Premium Packages!!!

- Book an Intermediate ICS (I-300) course & receive FREE Basic ICS
- Book ICS for Expanding Incidents (I-100 – I-300) & receive discount for any ICS Position Specific Training
- Book any Command & General Staff Position Training & receive discount for a Unit Leader Position + Simulation Training

For more available training and quotations from Dynamic Incident Management contact us:

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Facebook: https://web.facebook.com/groups/467719669998586/?ref=bookmarks

Article 6: Success story of ICS

ICS in action during the devastating fires in the Western Cape during the past few weeks.

City of Cape Town Fire Chief (IC), Ian Schnetler briefing the media at the Incident Commands Post at Strand Fire Station attended by Senior Cabinet personnel

Reinard Geldenhuys, Overberg Fire Chief Briefing National and Provincial government ministers on the Helderberg fire in the Western Cape Provincial Disaster Management operations centre.